

COVID-19: Information to care for our people, customers and community

Our priority is the health, wellbeing, safety and security of our people, customers and community. Queenstown Airport is working closely with the Southern District Health Board and border agencies to proactively manage the public health risk associated with COVID-19 (coronavirus).

Basic hygiene measures are the most important way to stop the spread of infections. These include washing hands regularly (for at least 20 seconds with warm water and soap then drying thoroughly) or cleansing with hand sanitiser, coughing or sneezing into a tissue or your elbow and then performing hand hygiene and staying at home if you are feeling unwell.



Cleaning the terminal

Here at Queenstown Airport we have robust cleaning, sanitisation and prevention protocols in place. We have increased the frequency of thoroughly cleaning all public areas, in particular high-traffic areas and bathrooms.



Hygiene

Hand sanitiser is also available throughout the airport terminal for both staff and our customers. Signage is in place throughout the terminal including on digital screens to provide reminders about preventative hygiene measures.



Supporting each other

We are here for you and understand this can be an unsettling time. By supporting our people, customers and community and by working together, we are helping to ensure everyone is well informed and prepared. If you are feeling unwell, please do not travel.



Working with the airport community

The wider airport community is communicating regularly and working together to ensure that the appropriate measures are in place to keep you safe and informed.



Medical Resources

- **Southern District Health Board** staff are on site at Queenstown Airport for all arriving international flights to provide information and to support anyone feeling unwell. For the latest information visit www.southernhealth.nz/novel-coronavirus
- **Healthline's dedicated COVID-19 Coronavirus number** If you are sick and suspect it could be Covid-19 related, please do not go straight to the Emergency Department or to your GP. Call Healthline on [0800 358 5453](tel:08003585453). This is monitored 24/7 by medical professionals.